

How to set up Patient Access APP

Step ONE

Sign in to your account

Don't have an account? [Register with Patient Access](#)

If you have an NHS login, you can use it as a secure way to sign in to Patient Access.



(For patients in England only)

Or sign in with Patient Access.

[Sign in to Patient Access](#)

[Privacy Policy](#) · [Terms of use](#) · [Accessibility](#)

You will be asked how you wish to log in. Please choose sign in to Patient access

Step TWO

Sign in to your account

Don't have an account? [Register with Patient Access](#)

Enter your email or User ID

Enter your password 

[For gotten your sign in details?](#)

☐ Remember me

☐ Stay signed in

[Sign in](#)

If you have already registered you can log in here

If you do not already have an account you can register here

If you ALREADY have an account set up please skip to step SEVEN

Step THREE

Create your Patient Access account

Already have an account? [Sign in to Patient Access](#)

You can use NHS login as a secure way to sign up to Patient Access. It makes it easier to link your GP practice to your Patient Access account.



(For patients in England only)

Or create an account with secure two-factor authentication in Patient Access.

[Continue to create your account](#)

If you need to register for an account you will be shown this screen. Please choose Continue to create your account

Step FOUR

Fill out your details and continue

Create your Patient Access account

Already have an account? [Sign in to Patient Access](#)

Enter your personal details

Enter your first name

Enter your last name

Enter your postcode

Date of birth

Day

Month

Year

Sex (optional)

Sex

Why do we ask for this information

Continue

Step FIVE

Fill out your email address and set your password. Remembering to click the acceptance of terms and conditions.

Create your Patient Access account

Already have an account? [Sign in to Patient Access](#)

< Back Enter account details

Enter your email address

Email address is required.

Enter your password

Your new password must be at least 12 characters long with a mix of numbers, uppercase and lowercase letters and should not have been previously used.

☐ I accept the [Terms and Conditions](#)

☐ Receive news and marketing communications from Patient Access.

Create account

Step SIX

It will then prompt you to add your mobile number

Keeping you secure

Please provide your mobile number

A valid mobile number is required to verify your identity to help keep your account secure.

If you ever forget your password you will also need a valid mobile number and email address to reset it.

Mobile number

e.g. 07687965753

UK mobile number is required.

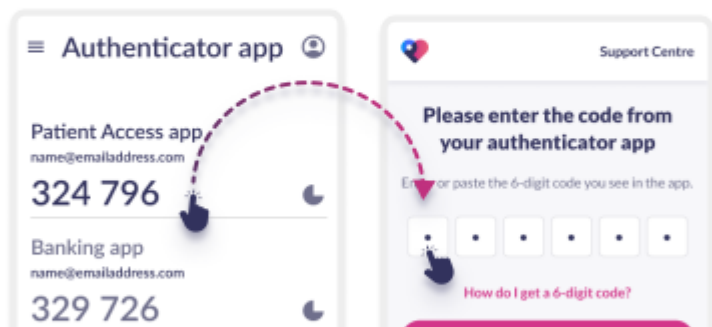
Continue

[Skip for now](#)

Step SEVEN

Keep your account secure

Set up two-factor authentication with a third-party app



At this point it will ask you to download a third party authenticator app.

As part of our continuous efforts to keep your personal health data secure, we've introduced a new layer of security verification in your Patient Access account. You'll need to choose a third party authenticator app. You can get these free as extensions for web browsers or as apps from the **Apple App Store** for iOS devices, the **Mac App Store** for MacOS, the **Google Play Store** for Android devices, or **Microsoft Store** for Windows. **What are third party authenticator apps?**

Download an authenticator app



After you've installed an authenticator app, and if you already use one, you can continue to set up two-factor authentication for your Patient Access account.

Continue

If you need help downloading/ setting up this app please see our how to picture guide.

Step EIGHT

Set up an authenticator app

Either scan the QR code

1. Open your third-party authenticator app.
2. Use your authenticator app to scan the QR code below.



Once you have downloaded your authenticator app and it asks you for a code copy and paste the code shown on your screen. It will look like this one.

Or enter this code

G5S73AJ4X4EEE5HINY3VC42J3KZABGM

J



How to enter this code

What are third party authenticator apps?

Next

Step NINE

Confirm the authenticator works



The authenticator app will then generate a 6 digit code, please copy and paste it into this box here and click verify. This will log you into your patient access account and now all you need to do is link to the practice

Enter or paste the 6-digit code you see in your authenticator app.

Enter 6-digit code

Where do I find the 6-digit code?

Verify